



OREGON CASE MANAGEMENT NETWORK

AGENDA

June 2019 • Deschutes COUNTY

Riverhouse Conference Center, 3075 N. Business 97

Bend, OR 97703

Chad Lubinski (Yamhill), Ben Gieger (Clackamas), Chris Chandler (Clackamas), Greetje Brunsmann (Lane), Leanna Barton (Lane), Joel Pickard (Benton), Josh Hall (Benton), Julie Johnson (Clatsop), Justin Bendele (Deschutes), Jeff Hanson (DOC), Katie Roller (Multnomah), Rochelle Reed (Multnomah), Melea Wendell (Washington), Jason Jones (Washington), Anthony Angelo (Multnomah), Jeremy Hubbard (Jackson), Tira Hubbard (Jackson), Andy Lynch (Marion), Steve Works (Josephine), Jesse Meinerts (Josephine), Scott Hyde (Josephine), Toby Baigre (DOC), Joe Swan (DOC), Michelle Axtell (DOC), Josie O’Leary (DOC), Greg Lay (DOC-Linn), Jessica Harrison (Multnomah), Dean Alft (Lane), Michael Paturzo (Coos), Jon Hansen (DOC), Larry Evenson (Yamhill), Chris Enquist (DPSST), Melinda Serfling (Columbia), Rob Little (DOC-Linn), Rachel Crum (Lane), Erin Gladstone (Washington).

Thursday June 6, 2019 – 8:30 AM

Day 1:

Welcome and Introductions

WRNA/Gender Specific Caseloads:

1. Furthered the discussion that occurred about needs and barriers that started with Dr. Salisbury at the Gender Matters conference on 5/31/2019.
 - Distance from “female five” concept – too much rigidity
 - Pathways (continued training to roll out this curriculum)
 - Vicarious trauma
 - Mid-level manager training
 - Case planning around strength and self-efficacy (lack of crosses all needs and domains – how do PO’s/counselors assist in building this in our clients)

1. What are we looking to achieve with the Women’s Network?
 - Set the structure and “bring the new ideas”
 - Combine with the Case Management Network Meeting (morning) vs. 2 separate groups, but attempt to keep gender specific topics on the first day.
 - Send the message that you can have non gender specific caseloads and still supervise women in a gender specific way and men in a gender neutral way.
 - Struggling with stake holder, community corrections directors, Judges etc. “buy in”
 - Need to begin the conversation about changing the OAR as it does not currently speak to the WRNA. Does it make sense to mirror the LS/CMI?
 - Add gender specific portion to the Basic Parole/Probation Academy
 - Involve Oregon Health Authority, DHS etc. to Female Specific Group
 - How do we start the messaging?
 - **OACCD:**



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- Research and budget show that gender specific approaches make sense
- Works for staff (staff retention etc.)
- More engagement when women are supervised in this way
- Impact on generational criminality vs. straight recidivism

Sub Group to assist with educating OACCD: Anthony Angelo, Melea Wendell, Tira Hubbard, Jeremy Hubbard, Katie Roller, Erin Gladstone, Josie O’Leary (Does not want to present), Jeff Hanson

- Jeff will get the sub-group added to the September (possibly November) OACCD agenda.
- Moving forward, Erin is willing to assist with DHS stats.

2. **Timelines for WRNA assessment/re-assessment:**

- 60 days for initial assessment (Contact standards vs. number of days?)
- 1 year for re-assessment

3. **WRNA Boosters:**

- Pathways (Train the trainer has yet to be created)
- Spirit of the domain (domain areas)
- How to be more effective in the office with female clients (relationships etc.)
- Updating WRNA training (in process) to avoid becoming weighted down in the wrong areas /More trauma training (real life application)
- Establishing the correct domain to focus on
- Identifying needs/strengths
- Jeff will send possible sites, and booster should occur in October
- **Subgroup:** Jason Jones, Julie Harper, Michele Bagilioni, Tira Hubbard, Rochelle, Anthony Angelo

WRNA Training in Multnomah County – July 30-31/2019

Oregon Case Management Network Meeting:

Welcome and Introductions – 1:00 PM

2019 WRNA IRR results, next steps:

- Review of the morning meeting information (Tira Hubbard and Jeff Hanson - see above)
- WRNA IRR results reviewed (Jeremy Hubbard and Jeff Hanson):
- It appears that bias came into play when scoring (i.e. answer to discretionary questions that were clearly no, people marked as yes)
- E-Learning forum to further this conversation (Future of the Network Sub-Group – Chris Enquist)
- Big thanks to Jeremy Hubbard and Jon Hansen for all of your hard work gathering all of the data!

2019 LS/CMI IRR results, next steps:

Jon and Jeff:

- Total participation = 639
- 99 of the 639 were Correctional Counselors



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- There was a bug that caused an error with the Survey Monkey, but Jon has tracked and captured most of these results (there are still 5 possible missing). If there continues to be outliers in your county, then the time and date that they completed is important and then Jon can check on this.
 - Jon clarified the scoring on specific questions and the network found consensus (everyone)
 - Appears to be a drop in fidelity when looking at the scoring from this year – some unexplainable scoring choices made.
 - Is there burn out?
 - Should this become an every other year (switch off WRNA, LS/CMI, and maybe the Static)/score only one domain versus the entire assessment.
 - How are we reaching the individuals who consistently struggle with the IRR?
 - o Coaching
2. LS/CMI norming is completed, but the results have not yet been released. Oregon results are expected in July
- o Assessment is predictive
 - o Area under the curve = moderately predictive (essentially this is all risk assessment tools)
 - o Cutoff's stayed the same
 - o Treatment referral as a recidivism deterrent = 15% reduction for those referred to treatment (we do not know the kind of treatment etc.).

OCMN Charter:

Larry, Jeff, and Chris E.:

- August 5-6 testing scheduled
- Larry has a list of approx. 30 individuals who have volunteered to be part of this.
- Will mirror what the test environment for OMS will look like
- Email Larry if you are interested in being a part of this
- The new version will be rolled out in the Fall (it is significantly different)

Training:

- o UAT group could create a skeleton
- o Larry can get approval for individuals to go in to look at the test environment
- o For onsite training, counties are required to have a computer lab and participants must have access to a computer

Future of the Network Group:

Joel, Jeff, and Jeremy:

Barriers: Technology

- Oasis is a platform that could address these barriers (Jeremy Hubbard)
- Can track notes, activities, subgroups, team members (bios), assessment manuals, goals, targets etc.
- More agile than a google drive account (pdf, Excel, and Microsoft files could be uploaded)
- No limit on total space



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- Must not appear in a web search (Jeff)
- \$10 per month for up to 10 users, and then \$5 per month for each additional user

Jeremy will take the lead on this.

- o Online learning forums are not expensive, and there are few differences between the different programs.

This could allow all of the network folks to have access to all documents in one place. We will continue to discuss what this training platform will look like on an ongoing basis.

- o (Joel) Soaring 2 (George Mason University) - \$50,000 for initial training for approx. 750 individuals (entire state) – can take you through up to 9 different decision making options.
- o One of the most significant areas that we have not explored well is how individuals (PO's, DOC staff) truly respond in real time situations.
- o Can George Mason present at the September Network Meeting?
- o Chris Enquist – DPSST has contracted an individual out of Washington State for another forum (Milo). Important for systems to be compatible. Encourages good communications to avoid use of force situations.
- o We want to make sure that whatever program chosen is agile enough to continue to move forward as we learn and grow as a group
- o Simulation software based off of responsivity, level of motivation
- o Find a way to start tracking the social interaction (how is it being delivered etc.) vs. “can you choose the right case-plan”
- o Joel is going to continue to follow up on this topic.
- o Jeff will see about getting logins

5:00 Adjourn

Friday, June 7th 830-1200

Approval of Minutes

830 BCP Fidelity workgroup, automation

Jon and all

- Jackson County will be doing a BCP train the trainer along the peer coaching model. There are some openings for outside counties that are interested. It will be 2.5 days from 6/12/19 8 AM – 6/14/19 12 PM.
- Josephine County has a Case Management Team that is made of POs that comes along with observation and instant feedback. Klamath utilizes a similar model.
- DOC has seen a positive change in the quality of their case plans amongst correctional counselors as well as feedback requesting more resources for specific domains.

900 CR2 Training - webinar

Alyssa Benedict

- Creating Regulation and Resilience is based on EBP as well as physical changes to the brain of those who have experienced trauma.



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- CR2 was also built in mind with resources for corrections professionals in addition to just the clients who can help increase positive outcomes.
- It contains “micro skills” that can be added to a lot of what agencies have already implemented in terms of practice models.
- CR2 is centered on seeing clients in a trauma informed perspective to account for past traumatic responses. Clients’ stress response is disrupted by past trauma.
- Primarily an evidence based communication model for correctional professionals. The ways in which communicate with clients can not only impact the relationship but can actually change the clients brain.
- Includes a self-care component for professionals.
- Can be used within limited time frames by security, program and community corrections staff. It is grounded in research on trauma and resilience.
- Versatile for use during assessments, case planning, de-escalation, skill buildings, field contacts as well as with colleagues and stakeholders in the community.
- There are two phases of CR2
 - Phase 1 – Is designed to help the client calm down by getting them out of flight or fight mode.
 - Phase 2 – Is skill building, problem solving, settings boundaries, case planning , etc.
- Principles of the 3Rs – Recognize, Regulate and Respond for professionals to lessen intensity of stressful interactions with clients.
- CR2 outcomes include decreased absconding and revocations as well as increased engagement in supervision and skill building.
- There is a multi-level training approach that is catered to individual agencies. There is a CQI data-driven implantation support.
- Contact info: Alyssa Benedict, coreassociatesllc@comcast.net, (401) 837-CORE
- Jeff Hansen communicated that Jerimiah Stromberg and DOC has committed to at least bringing in CR2, hopefully train the trainer but it will depend on budget issues and OACCD buy-in.

Katie Roller (and Multnomah staff) – talked about how they are using this model in Multnomah County.

- Front office staff uses this model since they are the first point of contact for the client.
- Used during arrests/out in the field etc.

10:30 Break

10:45 OCMN futures group

11:30 Work Groups Report Out (Training PPT, online training workgroup)

12:00 Adjourn

- The next OCMN will be in Astoria 9/19/19 -9/20/19.



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