



OREGON CASE MANAGEMENT NETWORK

AGENDA

September 2019

Boyington Building 857 Commercial Street

Astoria, OR 97103

Ben Gieger (Clackamas), Chris Chandler (Clackamas), Leanna Barton (Lane), Joel Pickard (Benton), Justin Bendele (Deschutes), Jeff Hanson (DOC), Katie Roller (Multnomah), Melea Wendell (Washington), Jason Jones (Washington), Anthony Angelo (Multnomah), Jeremy Hubbard (Jackson), Tira Hubbard (Jackson), Andrew Lynch (Marion), Toby Baigre (DOC), Joe Swan (DOC), Michelle Axtell (DOC), Josie O’Leary (DOC), Michael Paturzo (Coos), Larry Evenson (Yamhill), Erin Gladstone (Washington), Lee Warren (Benton), Paula Fata (Multnomah), Tracey Coffman (DOC), Denise Sittler (DOC), Lisa Hall (DOC), Mike Hartford (Marion), Rick Campos (Multnomah), Chris Chandler (Clackamas), Andrew Sherman (Clackamas), Kaylynn Berrios (Washington), Julie Johnson (Clatsop), Bonnie Kessell (Umatilla), Neena Kik (Umatilla).

Thursday Sept 19th 830-1200

8:30 **WRNA Gender Specific Caseloads**

WRNA trainers, et al

Gender Responsive Co-Hort and OACCD Messaging - Tira Hubbard, Katie Roller, Jeremy Hubbard (stats and data), Erin Gladstone, Anthony Angelo, Josie O’Leary and Melea Wendell (not present – Rochelle Reed):

Fact Sheet (Josie O’Leary):

Tira and Anthony will speak to OACCD in November 2019

1. “Gender Responsive Cohort” -
 - FSAP information – cost saving.
 - Jeremy Hubbard pulled stats for Jackson County & Multnomah County
 - Erin – All of Oregon stats = dollars saved for foster care and prison/jail beds
 - Strategies for supervising women, moving women to gender responsive caseloads does not necessarily cost money, but will save counties money in the long run. Creating an environment that is gender specific (allowing clients to bring kids to the office etc.) doesn’t necessarily cost money.
 - Problem with solutions and how the cohort can assist with this
 - If you want PO’s to supervise dominant needs versus generic needs, then gender specific caseloads make the most sense as this leads to better outcomes.

Acknowledging that sometimes women’s needs outweigh their risks – this can create more work for PO’s, but if addressed now it can sometimes address the generational impact of criminality on the family.

Things often happen to women versus what men do to themselves (trauma, brain chemistry etc.).

❖ Talking points for the “fact sheet” (with supporting data):

1. What is the gender responsive cohort
2. Possible benefits/costs



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3. Addressing specialized versus generalized

Needs: Josie needs the data to compile the above/timeframe.

- ❖ Will have a rough draft of the fact sheet ready by the end of October – Josie (to the network)

WRNA norming:

Update: There has been some struggle with pulling the data – $\frac{3}{4}$ of the way there currently. Gender responsive researcher contracted with DOC is taking the lead on this. There will be three (3) norming studies - post prison supervision, probation, and pre-release.

Follow-up to Pathways and CR2 Trainings:

1. If we had to choose between the two (2), which would be preferred?
- ❖ Benefits to CR2 = was not designed to be only female specific and has some built in mental health items.
 - ❖ Could train trainers – 20 for Pathways and approximately 12 for CR2
 - ❖ Initial train the trainer for Pathways was originally set for November 2019, but this will need to be rescheduled (time commitment to become a trainer is significant).
2. We will likely not be able to complete the WRNA train the trainer as was previously planned.
 3. Chris Enquist is interested in a curriculum modification for the Parole/Probation Academy to add a gender specific component to the curriculum – workgroup will be Kaylynn, Melea, Erin and Jeff – Washington County.
 4. FSAP received an award (Jeff will send the information – he accepted the award and was given a free lunch!).
 5. November 18 and 19 WRNA training in Multnomah County.
 6. WRNA in Malheur County - October 2019 – Jeff will send the final dates.
- ❖ How often should we plan for WRNA trainings to occur – tentatively every 4 to 6 months which would place the next one in May 2020.
7. When training treatment providers, it is best to train understanding of the assessment versus actual use of the assessment because it leads to an illusion of the tool being ineffective/when it is used by providers it is not being used to fidelity.
 8. Start thinking about what training on the OMS system will look like in terms of the WRNA – we will have a larger discussion about this in the main meeting.

WRNA IRR:

Jason and Erin are willing to be the interviewer/interviewee

- ❖ Katie will send some Multnomah folks to assist – Melea will get this scheduled as soon as possible



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OREGON CASE MANAGEMENT NETWORK MEETING:

1:00 **Welcome and Introductions** Jeff Hanson

Approval of Minutes

1:15 **ODOC Personnel Changes** Jeff Hanson

Tracy Coffman, Operations and Policy Analyst 3 - has taken over for Jon Hansen. Jon will still be available for technological assistance etc. when necessary.

1:30 **DOC CCM** Toby, Josie

1. Continuity of care between the correctional facilities and the community when it comes to case planning.
 - Pathfinders continues to contract with ODOC and offer programming (see attachment).
 - Everyone gets a LS/CMI/WRNA at intake (currently there is not capacity to update risk assessments more than every 2 years/every 12 months refreshed before treatment).
 - Differences in the ACRS and LS/CMI risk scores (ACRS is an automated score just like the PSC).
 - ACRS is used for “sorting” and LS/CMI is used to determine areas of need.
 - In the next couple of years (implementation stage) clients with HIGH ACRS should have well developed case plans. However, individuals who are incarcerated for 3-6 months will not.
 - Counselors are role playing and submitting tapes (EPICS).
 - By the end of October, every cohort will have gone through EPICS and will just be finishing up with the process of submitting tapes.
 - EPICS is only for male institutions; the female institutions will be using Pathways to Change curriculum.
 - Approximately 3000 inmates being actively worked with, with the goal being to use resources for those that are the most likely to recidivate.

2:00 **2020 LS/CMI IRR ideas and concepts**

- Should we take a break, should the people who have struggled have to take it but those who have done well are able to pass this year?

ODOC booster suggestions –

- 1:1 watching and being scored
- Someone could come and show the video and then provide feedback.
- Domains only.
- Interactive scoring system that gives immediate feedback if the incorrect answer is chosen.
- Would it make sense to conduct one where the person being interviewed is either in the institution or recently released to determine whether people are paying attention to the past year/two-year rule?



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- Create a survey for OACCD to determine their preferences and then follow up in November – Melea and Jeff.
- The speed with which individuals receive their results continues to be important. Are there other platforms we could use?
- ❖ Jeff and Jon will work to have the video filmed in either late October or early November.
- ❖ Staff will be needed to assist with scoring.
- ❖ Melea will send out a doodle poll to determine dates for filming/scoring within the next few weeks.
- ❖ WRNA in February and LS/CMI in May.
- ❖ The score will be medium for both the WRNA and LS/CMI

BCP Scoring Tool Subcommittee –

1. Discussed scoring tool language/Specifics.
 2. What is our follow-up/Coaching.
 3. Individuals interested in this subcommittee should touch base with Toby.
 4. The goal is to hopefully ensure some level of consistency.
 5. Scoring looking at these areas – stage of change, documenting (progress note), aligning stage of change with the goal, problem statement (why), SMART goal, Interventions are client orientated (client and counselor/PO is involved in the facilitation), evidence based, reinforcement, barriers and strengths, and utilization of the Action Plan.
- ODOC has completed 2500 total BCP's and 11 must be completed per month.
 - New version of OMS will be rolled out in January 2020.
 - Case plan training has been requested, but it is likely the most intelligent to wait on case plan training until the new version of OMS is released.

3:00 WRNA sub committees OACCD

Tira et al

See above - under “**WRNA Gender Specific Caseloads**”

3:30 OMS User Acceptance Training:

Larry – 26 community PO's/supervisors participated

Approximately 130 issues identified (bugs, spelling errors etc.).

- Updates will be helpful to PO's
- Case planning – ability to add a consequence or reinforcer (how will this factor into the scoring tool?)
- Feels like a new version versus a new program, so the learning curve shouldn't be too steep.
- Will require less back and forth between OMS and AS400 (minus sanctions).



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- What is the messaging for the rollout?
 - Video clips with voice over for instruction (pull up link and it will give examples for “how to create a case-plan” etc.) – Larry, Chris Enquist, Josie, and Toby.
 - Jeff would like to have messaging/training plans in the works/ready well before the January launch.
 - Training: Scripts may be helpful (i.e. walk through the task with the audience and then have them do it on their own).
 - It will not be possible to go to every single county to conduct training; however, the network will make the training available and the Counties can send their folks for these opportunities.

5:00 **Adjourn**

Friday, Sept 20th 830-1200

830-930 Case Management Rule

Denise Sitrler

291-078-0010 – Definitions:

- ❖ BCP vs. Case Plan:
 1. These are two separate things.
 2. We will need to create a definition for this – Jeff will follow-up

- ❖ Concern over using specific language because things will change at some point in OMS.

291-078---15 – Applicability:

Section 2: Denise is going to investigate this further, for now it remains “all funded offenders” but this will not include pre-sentence, VRO etc. so Denise is going to investigate this further.

Section 3: No manual will be created.

Subsection 1a. no current documentation to require the client is present for the WRNA or LS/CMI – Denise will take this recommendation to OACCD.

Subsection 1b. Timeframe for ODARA – first 60 days (1 time) and then the LS/CMI will replace for further re-assessment.

Subsection 1g. STATIC – Needs to be “male adult sexual offenders”

- Otherwise, tabled for now.
- Katie will follow-up on WRNA definitions

Section 4 - Risk Assessment:

- Can use PROXY vs. PSC for extensive juvenile history.



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RISK/NEEDS/RESPONSIVITY ASSESSMENT:

Subsection b. Assessments (ODARA, LS/CMI, WRNA) will be completed on all offenders determined by PSC or PROXY to be MEDIUM or HIGH within 60 days.

- Will recommend language stating the LS/CMI is not required be removed (best practice).
- Risk assessment, narrative entered (~~and a case plan~~ – suggested to remove this language – tabled).
- OMS automated BCP tool will show as past due at 120 days.

Subsection c. – will amend to add WRNA.

Subsection d. – language will remain the same.

Section 5.

Subsection – language will remain the same.

Section 7.

Subsection a. language is redundant and will be removed.

291-078-0026 - Community Case Management and Planning:

Subsection 1a. language will remain the same (no collaborative language).

Subsection c. Strike this section – ~~each offender will be treated as individual rather than as part of a group~~

Subsection e. Change to “case plans should include behavior change plans which contain clear and achievable goals with reinforcers”

Subsection i. Will add “correctional programming” – to read: “offenders receive support in various ways including education, employment, correctional programming, and treatment and services.”

291-078-0031 – Validation/Evaluation:

Subsection c. The formal written evaluation of the system to determine operational effectiveness and accomplishments of identified purposes - Denise will clarify this.

(a) ~~Case plans should be reviewed a minimum of every six months for high and medium cases and as needed for all other cases~~ – each agency is responsible for their own quality assurance.

(C) Observation, review, and feedback of LS/CMI (will +) WRNA and STATIC/STABLE/ACUTE (as referenced in this rule division) interviews or motivational interviews

For now, we will ignore the agency dashboard language suggested and – Each agency is responsible for their own method of quality assurance

Stat Auth: ORS 179.040, 423.020, 423.030, and 423.075

Stat Impl: ORS 179.040, 423.020, 423.030, and 423.075



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930-1030 UAT testing, OMS

Larry, Toby

Overview of new OMS system.

OMS Subcommittee training roll out - Kaylynn, Tira, Jeremy, Chris Chandler, Paula, Bonnie, Nina, Mike, Melea, and Jeff

Next Meeting (s):

Next meeting will be in Washington County – 2/6/2019-2/7/2019

Bend – 6/11/2019 and 6/12/2019

- IRR videos will be done in advance of the February meeting and scored so that we can discuss at this meeting.

12:00 Adjourn

OCMN Meeting Location: 857 Commercial Street, Astoria, OR 97103

